

# CONFLICT RESOLUTION TRAINING

Essential in maintaining a harmonious environment at work

## **Course Duration:**

4 hours

### Cost: \$199 per person\*

\*Practical Activities completed in class

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# **BOOK NOW:**

- **\$** 08 8723 6337
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#### **Topics include:**

- Understanding the Conflict Resolution Process
- Conflict Resolution Styles
- Getting to the Root Cause
- Creating and Effective Atmosphere & Mutual Understanding
- Building a Solution
- Stress & Anger Management
  Techniques

### This training is directed at:

- managers, supervisors & team leaders
- workplace groups or large teams
- people in new job positions
- people who are seeking employment
- people seeking to develop and improve their work habits

\*Flexible pricing options available for large groups